
Shipping Policy

Thank you for choosing _____ . We are committed to providing you with a seamless shopping experience. Please see our shipping policy to understand how we handle the shipment of your orders.

Order Process

Orders are typically processed within 1-2 business days after payment confirmation, excluding weekends and holidays. If your order contains a personalized product, it may be delivered to cargo the next day, depending on the processing density.

The product is packaged in accordance with the cargo transportation and the structure of the product. Orders are sent by our contracted cargo to the delivery address you specified. Except for this shipping method, we do not have any other shipping method. It may take between 1-5 days for your order to arrive, depending on your city.

If your orders meet the lower limits announced on our site and/or packages that offer free shipping, shipping is free, otherwise the shipping fee is paid by the buyer.

Shipping Process

The orders are delivered to your address quickly, conveniently and safely. Once your order is shipped, you will receive a shipping confirmation email containing tracking details. You can use this information to track your package's delivery status. You can contact the customer services of our contracted cargo company to find a fast and effective solution to any problems that may occur during the shipping process after the order. In this process, we will do our best to reach a solution quickly and ensure your satisfaction.

If you are not at the address you specified in the order during delivery, the cargo company will take the product back to the branch. If the product is not received from the cargo branch within the return conditions specified by the cargo company, return procedures are applied. When you use the delivery option by courier, if it is not possible to deliver the product due to reasons such as not being at the address or providing an incorrect address, if the courier company cannot reach you, the product will be sent back directly and return procedures will be applied.

Problems may arise due to the cargo company, such as the product being partially or completely lost or damaged in cargo. If you think there is a problem with the volume of the product or the package is damaged, check it with the cargo officer before receiving the package. In order to accurately determine whether there is a shipping problem when receiving your cargo, take photographs and video recordings while receiving your package.

In case of inappropriate situations such as damaged products or missing products, keep a "Detection Report" and return the product together with the report. With your report and evidence images, you can request a refund via the My Refund Requests link in the My Account section of our website for members.

If there is any problem with the cargo, you can contact us at _____ and get information. For information on returns and exchanges, please refer to our Returns Policy.

We reserve the right to update or modify our shipping policy at any time. Any changes will be reflected on this page.

Thank you for choosing _____. Enjoy your shopping!

The Company

Representative

Date

Signature



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